Car rental protection packages

When you set off on an adventure, extra protection always comes in handy. Protect your trip so the only surprises are good ones.

- Third-party liability in every rental
- Support 24/7



What each package covers

What's included	Road assistance	Basic protection	Most popular Medium protection	Full protection
Third-party liability insurance Damage to other people and their property	✓	✓	✓	✓
Phone support, any hour	✓	✓	✓	✓
A technician at the scene	✓	✓	✓	✓
Towing to the nearest workshop	✓	✓	✓	✓
Repair and towing after a breakdown that isn't your fault	**Sigvi pays**	**Sigvi pays**	**Sigvi pays**	**Sigvi pays**
Replacement car if the repair takes more than 24 hours	–	✓	✓	✓
An overnight stay if there's no replacement car that day	–	**1 night up to 150 €** up to 300 € in total	**1 night up to 150 €** up to 300 € in total	**1 night up to 150 €** up to 300 € in total
Cover for damage you cause to the car	× You pay it all	✓	✓	✓
Your excess The most you pay for damage, per incident	**All of it** no limit	**990 €** at most	**390 €** at most	**90 €** at most

A package is charged per day. The price depends on the car, the length of the rental and whether you're going abroad, and the booking window shows it before you pay.

The full terms: rental agreement (sigvi.com/en/terms)

How the excess works

Your excess is the most you pay if the car is damaged through your fault. Your package covers everything above it, as long as you keep to the rental terms.

Say the car is damaged and it's your fault. Here's what you pay:

Damage of 300 €	
Road assistance	300 €
Basic protection	300 €
Medium protection	300 €
Full protection	90 €

Damage of 800 €	
Road assistance	800 €
Basic protection	800 €
Medium protection	390 €
Full protection	90 €

Damage of 2,000 €	
Road assistance	2,000 €
Basic protection	990 €
Medium protection	390 €
Full protection	90 €

With Basic, Medium or Full protection you never pay more than your excess, however big the damage, as long as you keep to the rental terms.

When no package helps

- Driving under the influence of alcohol or drugs
- Causing damage on purpose or through gross negligence
- Damaging a tyre or rim beyond repair through your fault
- Leaving the scene of an accident, or not doing what the law requires
- Crossing a border without ticking "abroad" when you booked
- Going more than 30 km/h over the speed limit, by the car's own data
- Losing the key
- Filling up with the wrong fuel
- Someone driving who has no Sigvi account or isn't added to the booking

Unsure whether something counts? Call us at any hour: +370 660 99 911.

Good to know before you book

Going abroad? Tick it when you book.

Tick "abroad" in the booking window and you can drive anywhere in the Schengen area, with your package and road assistance still on. Abroad, road assistance comes through our partners where they are available.

Cross a border without ticking it and your package and road assistance stop at that border. From then on you pay for any damage in full.

Refundable deposit

You pay a refundable deposit when you book. The booking window shows how much.

If the car is damaged through your fault, your excess can be taken from the deposit. Anything you owe beyond the deposit is due within 7 days of our request.

If something happens

Call us first. We answer at any hour.

01 **Stop and call us**
If the car breaks down or a warning light comes on, stop driving and call +370 660 99 911.

02 **After an accident**
Call the police if needed, fill in the accident report and stay at the scene. Then tell us straight away.

03 **Follow our instructions**
What happens next depends on your package: a technician, towing, and a replacement car where your package includes one.

Frequently asked questions

What is the excess?

The most you pay yourself if the car is damaged through your fault, per incident. Your package covers everything above it. The excess is 990 € with Basic, 390 € with Medium and 90 € with Full protection. Road assistance has no limit: you pay the full damage.

Which package should I choose?

Road assistance suits a short trip on roads you know, if you are ready to pay for any damage yourself. Basic protection guards against a big, unexpected bill: you never pay more than 990 €. Medium is the most popular, with your share capped at 390 €. Full protection suits longer trips and trips abroad: the most you pay is 90 €.

How much does a package cost?

It is charged per day and depends on the car, the length of the rental and whether you are going abroad. You see the exact price in the booking window before you pay.

Who can drive the car?

Only you. Someone else may drive only if they have their own Sigvi account and are added to the booking as an additional driver.

What if another driver causes the accident?

If someone else is at fault and we know who, we claim the damage from their insurer.

Pick the car. Then your package.

You choose a package and see its daily price in the booking window, before you pay.

Find a car sigvi.com/en/cars

Questions? Ask us, any hour.

+370 660 99 911 · info@sigvi.com · sigvi.com